

Quick reference.



Welcome to Thrive Creative Arts! Keep this guide handy for important dates, everyday policies, and getting started. This reference applies to the 2026–2027 school year.

Need help?

Front Desk: (804) 522-1711 · info@thrive-arts.com

iClassPro Parent Portal

portal.iclasspro.com/thrivecreativearts

Full policies: See iClassPro or contact us.

Save our number and keep your mobile number, email, and emergency contacts current. Let us know if you are not receiving studio messages or need help accessing information.

Important dates

Studio closed

Thanksgiving Break

Nov. 23–28, 2026

Winter Break

Dec. 21, 2026 – Jan. 2, 2027

Spring Break

Mar. 29 – Apr. 3, 2027

Memorial Day

May 29–31, 2027

Independence Day

Jun. 28 – Jul. 3, 2027

End of Summer

Aug. 23 – Sep. 6, 2027

Tentative performance dates

Winter Gig: Dec. 12, 2026

Spring Gig: May 8, 2027

Add the dates that apply to your child to your family calendar. Confirm your child's performance time, venue, and ticket requirements with the front desk. A scheduled band gig may replace a regular rehearsal.

Policies at a glance

Missing class

Report absences in the iClassPro Parent Portal. For eligible group classes and private lessons, cancel **at least 4 hours before class** to receive a makeup token. Late cancellations and no-shows normally do not qualify.

Exceptions

Creative Premier families with Life Happens Makeup Protection may qualify with late notice. **Rock & Write and Junior Rockers band absences do not receive makeup tokens.**

Makeup tokens

Book makeups through the iClassPro Parent Portal before the token expires. Makeups are based on availability and program fit. Missed makeups are forfeited.

Billing

Tuition is billed on the **25th for the upcoming month**. Planned breaks are already included in your membership rate. See your enrollment confirmation for your rate and term.

Everyday essentials.

Arrival + pickup

Parents supervise students before and after class. Children **under 11** may not be left unattended, and children **6 and under** must be picked up inside. Please pick up promptly.

Changing or ending membership

Submit transfer or drop requests through the Front Desk or iClassPro Parent Portal. Telling a teacher does not change or cancel enrollment.

Month-to-month: Requests by the 5th end that month; requests after the 5th end the following month. Final months are not prorated.

Committed terms: Submit notice by the 5th of your final term month to avoid renewal. Early cancellation does not automatically end your remaining commitment.

Inclement weather

If you have not received a text, call, or email explicitly stating that the studio is closed, assume the studio is open and follow the regular schedule. If in doubt, please call the studio to verify.

If Thrive closes, delays opening, or closes early, we will notify families by text, phone, and/or email.

Help your child get started

Confirm your child's schedule and required supplies before the first class. Tell us about any learning or access needs that would help us support your child. Contact us early if the class does not feel like the right fit.

Thrive Bucks

Thrive Bucks help students notice and celebrate their growth in **Identity, Creativity, Belonging, and Impact**.

Earn: Teachers award Thrive Bucks when they notice meaningful moments of growth, such as showing courage, trying a new idea, encouraging others, taking initiative, or working through a challenge.

Redeem: Students can save their Thrive Bucks and redeem them for available items in the Thrive Bucks case.

Thrive Bucks redemption is available when the front desk is able to help. During busy class transitions, students may be asked to wait a few minutes or redeem their Bucks on their next visit. The Thrive Bucks case may be closed at certain times during the season.

Lost Thrive Bucks cannot be replaced and have no monetary value.

For complete details, refer to Thrive's full studio policies and your program-specific terms.